

delivery services

We offer different service levels to suit each of our customer's needs. Choose just the right level for your company.



On Demand Courier/ Dock High Trucks

For all time-sensitive deliveries in the local area (NE Ohio)

Direct

- ▶ Orders picked up in 30-40 minutes
- ▶ Delivered without any stops in between
- ▶ Delivery in Cuyahoga County within 90 minutes

- ▶ Available Monday through Friday 8 a.m. – 5 p.m.

- ▶ Cars, minivans and vans

Express

- ▶ Orders picked up in 30-40 minutes
- ▶ Delivery in Cuyahoga County within 2 hours.
- ▶ Available 24 hours a day, 7 days a week, 365 days a year
- ▶ Cars, minivans and vans

Economy

- ▶ Our most economical delivery
- ▶ Delivery in Cuyahoga County within 4 hours
- ▶ Must order before 12:00 p.m. Monday through Friday
- ▶ Cars, minivans and vans

Local Truck

- ▶ We have 16ft. – 24ft. straight trucks available
- ▶ Most equipped with hydraulic lift gates

- ▶ Orders picked up in an 1 – 1.5 hours from call
- ▶ Delivered within 3 hours in Cuyahoga County
- ▶ Available 24 hours a day, 7 days a week, 365 days a year

For deliveries outside of Cuyahoga County please add 30 minutes for each county removed.

Expedited Small Package, Van and Trucks

For all time sensitive deliveries outside of North East Ohio

Cars/Minivans

Deliveries up to 750 lbs.

Full-sized Cargo Vans

Deliveries up to 2000 lbs.

Dock High Trucks

Deliveries up to 10,000 lbs.

Top Dawg Delivery is licensed in all 48 Continental States

Pick-ups are dependent on vehicle availability

You will be given an estimated time of arrival

You will be provided a POD (Proof of delivery) upon completion of the job

Charges are calculated per mile depending on vehicle used

Non-Expedited Services for Local Deliveries

Scheduled

- ▶ Re-occurring deliveries with preset pick-up and/or delivery time frames
- ▶ Ideal for daily, weekly or once a month deliveries such as:
 - Interoffice deliveries
 - Mail pick-ups or drop-offs

Distribution

- ▶ Daily service for accounts with re-occurring multiple package releases
- ▶ Ideal for payroll, office supplies, etc.
- ▶ Deliveries pooled and shipped from our dock
- ▶ Flat rate pricing by county
- ▶ Volume discounts

Same Day/Next Day

- ▶ Special service for the release of multiple packages
- ▶ Discounts available depending on delivery time constraints

Local Cartage

- ▶ Non-expedited service for larger orders
- ▶ Deliveries for cargo vans or dock high trucks
- ▶ Orders called in by 10:00 a.m. delivered by end of day.

Specialty services

Driver Lease

- ▶ We will supply a driver and vehicle for temporary use
- ▶ We cover all expenses, insurance and costs for a flat hourly fee

Fleet Replacement

- ▶ We offer you the ability to replace your current delivery method with an outsourced service with the “in-house” feel
- ▶ No workers’ comp; no insurance; no repairs; no vacations; no holidays
- ▶ We can even supply a dispatcher/manager on your premises.

Next Flight Out (NFO)

Top Dawg Delivery, with the aid of its extensive network of contacts, can coordinate the retrieval or delivery of your package from any airport in the continental US.

We offer the following NFO services into and out of both CLE (Hopkins International) and CAK (Akron Canton):

Door to Door

- ▶ We will coordinate the delivery from your office to the recipient’s office

Door to Counter

- ▶ We will coordinate the delivery from your office to the destination airport

Airport Retrieval

- ▶ We will pick-up from the airport and deliver to your door
- ▶ We also offer a complete slate of air freight services to and from CLE



warehousing

Our facility is centrally located in Cuyahoga County, with 54,000 square feet of storage space and 13 working docks.



Warehousing

Centrally located in Cuyahoga County at the I-77 and I-480 interchange, only minutes from downtown, or Cleveland Hopkin's airport.

We offer:

- ▶ The ability to retrieve and/or receive any size shipments
- ▶ The ability to accurately inbound items into storage
- ▶ Inventory management programs
- ▶ Both long and short term storage
- ▶ The ability to store pallets, bulk items, small parts, etc.

We currently warehouse the following items:

- ▶ Paper for 2 international companies
- ▶ Critical part programs for 3 international companies
- ▶ Packaging materials for 2 local companies
- ▶ Advertising materials for a local firm
- ▶ Specialty snack foods for a local broker

*Top Dawg is licensed to carry beer and wine products.
Secure facility with cameras inside and out.*